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Letter for patients

Dear patients,

We hope you and your family are in good health. Our community has been through a lot over the last few months and all of us are looking forward to resuming our routines. While a lot of things have changed, one thing has remained the same: *our commitment to your safety.*

Infection control has always been a top priority in our office, as you may already know. Our main goal is to keep our patients and our staff safe.

Our office follows the recommendations provided by the U.S. Centers for Disease and Prevention (CDC).

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office staff has been tested for COVID-19 and will be wearing appropriate PPE
- All patients should expect to be screened over the phone prior to the appointment
- All patients are required to wear a mask or face covering
- We will have hand sanitizer that we will ask you to use when you enter our office
- Upon entering the office, a shoe covering will be provided
- Social distancing will be enforced - we work with limited staff. Also, we will allow a greater time between patients, to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time. It is important to keep your appointment time and be punctual
- Our office is thoroughly cleaned and disinfected few times during the day, and our examination beds and medical equipment will continue to be cleaned and disinfected after each patient
- We have strict procedures in place for surgical cases, our operating room being available and ready to be used safely. Patients will need to be COVID-19 tested before the scheduled procedure
- You may see that our waiting room will no longer offer magazines since these items are difficult to clean and disinfect

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our office.

Thank you for being our patient. We value your trust and loyalty!